

Wheeled bin Implementation Update Summary

Questionnaires

Phase	Sent out/to be sent out	Date of sending	Number returned	Exemptions granted	Assisted collections
1	5200	27 th March	634	114	136
2	4300	5 th May	578	65	164
3	4100	26 th May	573	75	195
4	5100	16 th June	925	732	200
5	5200	26 th July	738	286	143
6	5400	17 th August	943	7	4 to date

Communications undertaken

	Date	From November 05	From December 05	See above table	With bin delivery
Environment Column established in local press	Item	Press releases	Letters to press	Letter and Questionnaire	Information Pack
	To Whom	Local Press	Local Press	Phase 1 to 6	All households

Promotion – interactive (detailed list attached)

	Recycling roadshows	Wheeled bin roadshows	Presentations
Number done	9	6	35
Number scheduled to come		0	0

Promotion – publications

Recycling Calendar 2006	Council tax leaflet	Uttlesford Life	Utterings	Recycling Newsletter
A5 feature (delivered to 90% of households)	A4 feature	4 editions	5 editions	March & August

Bin roll out dates (All dates are “week beginning”)

	Phase 1	Phase 2	Phase 3	Phase 4	Phase 5	Phase 5
Bin rollout	5 th June	26 th June	17 th July	14 th August	28 th August	18 th September
First Collections	12 th June	3 rd July	24 th July	21 st August	25 th September	23 rd October

Phone calls

12,673 calls have been made to the recycling helpline
2,600 outgoing calls have been made by the recycling team.

Vehicles

All vehicles now delivered

Adjustments we have made along the way

A network of outlets for starch based, bio-degradable bags is being established in the district. These are suited to the composting process and may be used for kitchen “wet waste” materials to keep bins clean. As part of the information pack provided with the wheeled bins all households will now be provided with 5 complementary kitchen waste sacks. They will also get a list of suppliers where they can purchase the sacks in the future.

Phase 4, 5 and 6 bin deliveries changed to avoid first collection being dry recycling week (green) to avoid delays in picking up residual refuse. Problems highlighted in phase 2.

The green waste bags are being withdrawn and replaced with starch based bags so that these too can be set out with the kitchen waste collection for bio digestion.

We have advised residents about how they can deal with their old dustbins, encouraging them to think about reuse before they dispose of them.

Dustbins can be given for recycling at metal recycling facilities (Thaxted Road Local Amenity Site, Stansted and Thaxted weekend skips). Plastic dustbins may also be dropped off at these facilities. The plastic will be collected by the wheeled bin suppliers and reprocessed into plastic products.

The green and black boxes are gifted to households and suggestions for use include using as a dry recyclables receptacle with the home before removal to the wheeled bin, using as a container for collecting glass ready for taking to the bottle bank. Households who do not wish to make use of them can drop them off at any of the sites taking plastic dustbins or at a minibank site where we will pick them up. Again the wheeled bin supplier will take these for reprocessing.